



# Russell Hobbs

## 7KG 1200 Spin Speed Washing Machine

### Instruction Manual



**Model number: RH1250(TB)(TW)(RTG)(RTS)**

For Customer Services & Spare Parts please call **0845 208 8750**  
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us at **[www.productcareuk.com](http://www.productcareuk.com)**

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## Safety Instructions

- Do not use an extension lead for this appliance. Only plug directly into a wall socket.
- Do not plug in damaged plug sockets
- In case the power cable becomes damaged, contact **0845 208 8750** for advice.
- Never pull the cable when unplugging – always grip the plug itself.
- Do not plug-in or pull-out the plug from the receptacle with wet hands to prevent electric shock.
- Never touch the machine with wet hands or feet.
- Never open the detergent drawer when the appliance is running.
- Never force the door to open when the washing machine is running.
- Do not touch discharging hose and water during discharging as the appliance may reach high temperatures when running.
- In case of any breakdown, unplug the appliance first and then turn the tap off. Do not attempt to repair by yourself, always contact **0845 208 8750** for advice.
- Remember that packaging materials of your machine may be dangerous for children. Keep the packaging materials in a place where children cannot reach or dispose of them appropriately.
- Do not allow your children to play with the washing machine as it is an electrically-driven appliance.
- Keep your pets away from your machine.
- Your machine should only be used by adults in line with the information provided in this user's manual.
- Your machine is designed to be used domestically. Commercial use will cause your warranty to be cancelled.
- Anyone's intervention to your machine except for a qualified engineer, in anyway will cause your warranty to be invalid.
- Ideal operating temperature of your machine is 15-25°C.
- Do not place your machine on carpet as this will block ventilation of the base.
- Do not keep inflammable liquids near your machine.
- You should remove the transport bolts of your machine before the first usage. Faults occurring in machines operated with transport bolts fitted are not covered by the warranty.
- Do not put the discharging hose of your machine in a bucket or sink.
- Your machine is not covered under warranty for faults caused by any kind of external factors (pesticides, fire, etc.).

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## Safety Instructions

- The appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

### Recommendations

- **Ensure you run the machine empty on a full cycle at 95°C with detergent before using the machine properly for the first time.**
- Put detergent into the drawer at the beginning of each wash.
- It is recommended that you wash only extremely dirty laundry in prewashing programme.
- The amount of laundry you put in your washing machine should not exceed 7kg.
- If your machine is not going to be used for a long time you should unplug the appliance, turn off the water inlet and leave the door slightly open. This is so that the inside of your machine will remain dry and will not cause an unpleasant smell of damp.




### Important note:

Please read this booklet before installing and switching on this appliance. The manufacturer assumes no responsibility for incorrect installation and usage as described in this booklet.

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## Before using the appliance

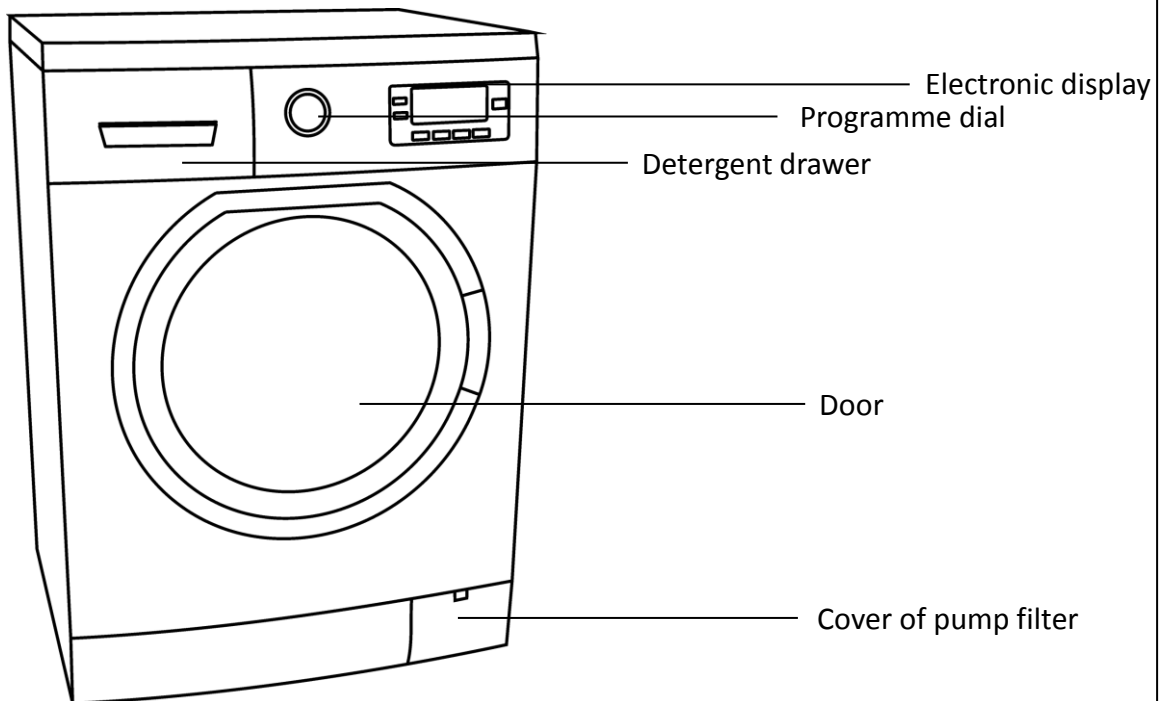
- **Transportation screws which are located at the back of the machine, must be removed before using or running the machine. You will void the manufacturer's guarantee if these are not removed before using or running the machine**
- **Before installation, check that all parts listed below are present. If any parts are missing, please contact the product care service team on 0845 208 8750.**

Inlet hose	Manual	Cap holder
		

### Note

The drawings in the book may vary from your washer model. They are designed to show the different features of all models covered by this book. Your model may not include all features.

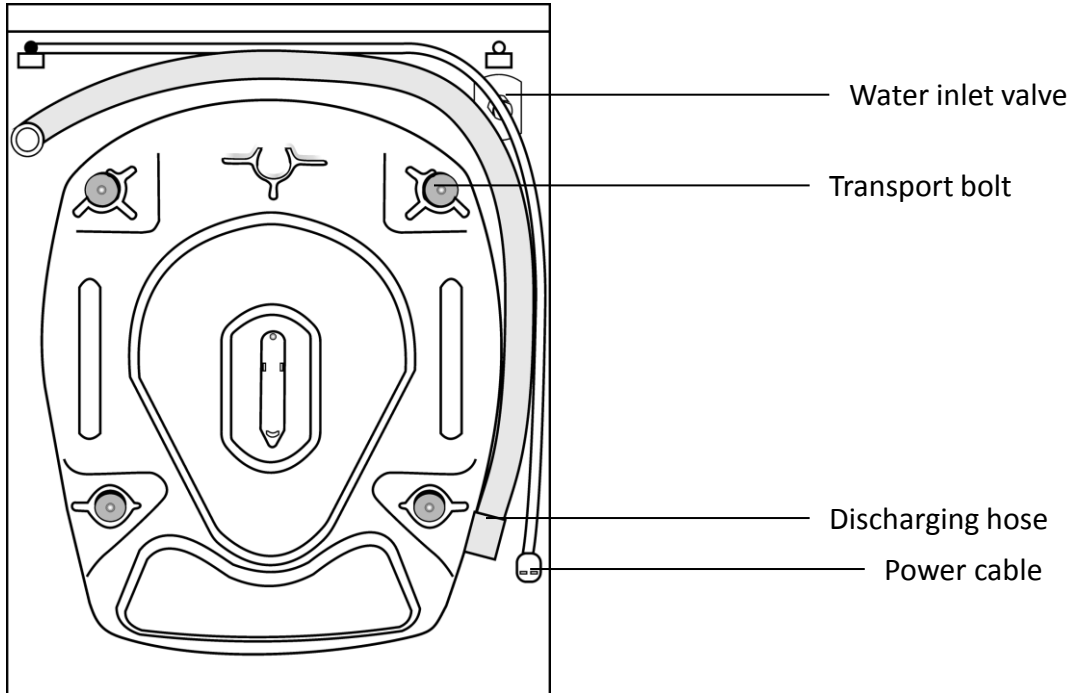
### The Front of the machine



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## Before using the appliance

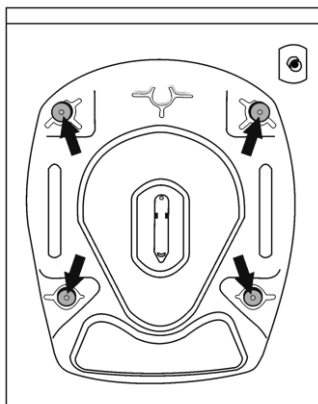
### The Back of the machine



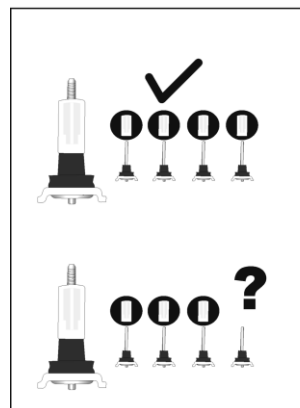
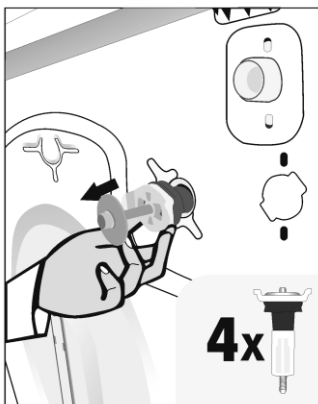
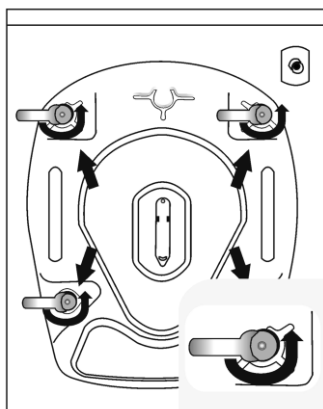
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## Installation

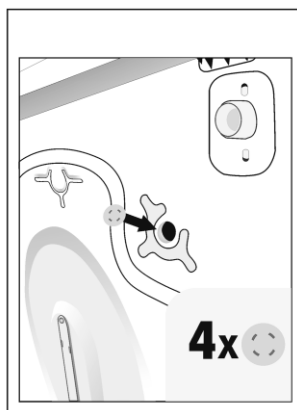
1. Before operating the washing machine, remove the 4 transportation screws and rubber spacers from the back of the machine. If the screws are not removed, it may cause heavy vibration, noise and product malfunction, (voiding the guarantee).



2. Unscrew the 4 screws with a wrench, spanner or cross-tip screwdriver. Keep the 3 screw as they will need to be re-used if the machine has to be transported.

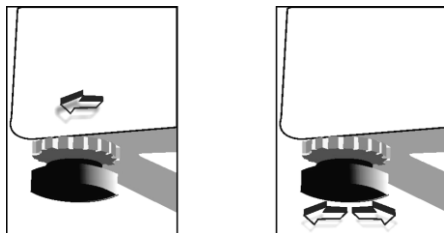


3. Close the holes with the cap holders supplied



## Installation

4. Adjust the level of washing machine by the adjustable feet. Please check if there is a gap between the four adjustable feet and the floor. If there is then adjust the level of the washing machine by turning the adjustable feet. Make sure that the machine does not sway and that it is completely level. After the adjustment is finished, turn the fixing nuts up tightly, so that the adjustment that has been made is fixed.

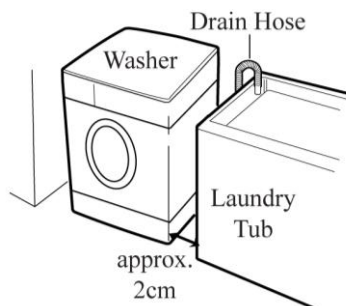


### NOTE

The machine should not sway and all the adjustable feet should sit/touch the floor.

### Location of the Washing Machine

- Check location where the washer will be installed. Make sure you have everything necessary for correct installation.
- Do not place or store your washer below 0°C (32°F) to avoid any damage from freezing.
- Do not place or store laundry products on top of washer at any times.
- Install the washer on the horizontal solid floor, flat, non-slippery and tough floor. Do not install onto a carpet.
- If the washer is installed on an unsuitable floor, it could make considerable noise, vibrate severely and cause a malfunction. If the washer is not level, adjust the leg up or down for horizontal installation.
- Never put cardboard, wood or other materials under your machine to try and stabilise the unit
- Ventilation openings must not be obstructed.
- Leave some space (right & left : 2cm, rear : 10cm).
- In case of built-in installation, the distance between top of the washer and bottom of upper plate should be at least 3mm.





## Installation

### Electrical connection

- Your washing machine is set to 220-240V and 50Hz.
- The mains cord of your washing machine is equipped with a specific earthed plug. This plug should always be inserted to a earthed socket of 13 amps. The current value of the fuse should be 10 amps.
- **We do not take responsibility for any damage that occurs due to non earthed usage.**
- Operating your machine under low voltage will cause the life cycle of your machine to be reduced and its performance to be restricted.

### Water

The washer should be connected to the water mains using new hose sets. Old hose sets should not be reused. In using only one water tap or in case of only one water inlet valve, connect the inlet hose to the cold water inlet valve.

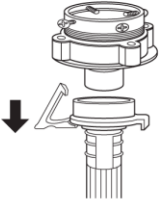
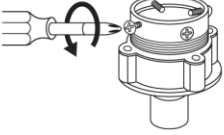
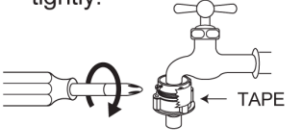
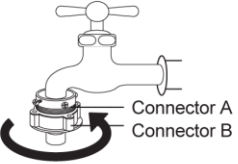
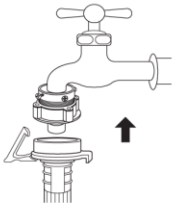

### Water inlet hose connection

- **Be careful not to confuse hot water inlet and cold water inlet.**
- Your machine has a single water (cold) inlet.
- To prevent leakages on the connection joints, 1 seal is included in the hose packing, (Fit this seal on the end of the water inlet hose at the tap side.)
- After all connections are completed, check for leakages around the connection joints by turning on your tap completely and seeing if any water escapes.
- Be sure that the water inlet hoses are not folded, twisted, crushed or elongated by stretching.

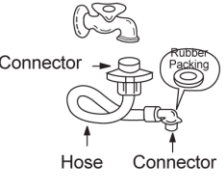
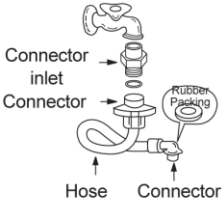

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## Installation

### Ordinary tap (not included)

<p>① Pull down the collar of the inlet hose to separate it from the water tap adapter.</p> 	<p>② Loosen the four screws properly in fitting into water tap.</p> 	<p>③ Fit the water tap adapter into the water tap and tighten the four screws evenly while pushing up the adapter so that the rubber packing can attach to the water tap tightly.</p> 
<p>④ Remove the tape, and screw connector B into connector A tightly.</p> 	<p>⑤ Connect the inlet hose to the water tap adapter by pulling down the collar of the hose end.</p> 	<p>⑥ Connect the inlet hose adapter of the hose to the water inlet of the washing machine by turning it clockwise to be fixed tightly.</p>  <p>• Please check the rubber packing inside the inlet hose adapter of the hose.</p>

### Screw-shaped tap

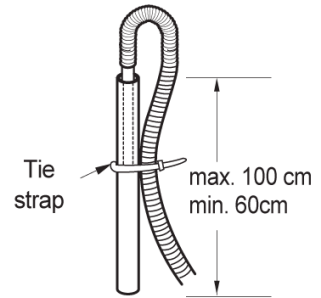
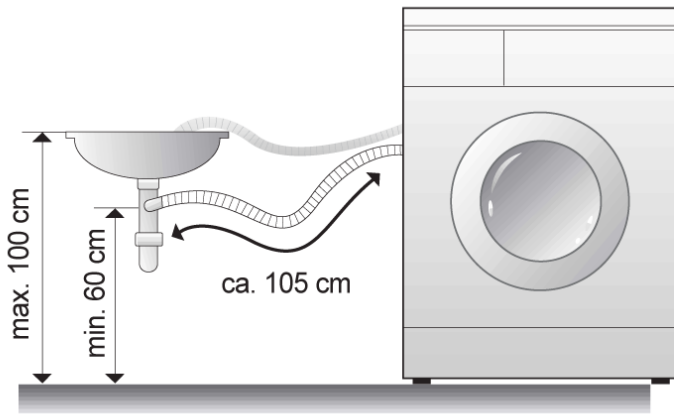
<p>① Connect the inlet hose to the water tap by screwing the connector tightly.</p> 	<p>② Connect the connector-inlet supplied if necessary.</p> 	<p>③ Insert the inlet hose adapter into the water inlet of a washing machine and turn it to be fixed.</p>  <p>* Check the packing in the inlet</p>
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## Installation

### Water drainage

- Never forget to install drain hose before operating your washer.
- The water drain hose should be mounted at a height of minimum 60 cm, maximum 100 cm from the ground.
- The end of the water drain hose can be fitted directly to the drainage hole on the back side of the washer.
- When installing the drain hose pipe, secure it tightly with a string or tie extensions are available but is not included.
- Never attempt to extend the water drain hose by adding extra parts.
- If the drain hose is too long, do not force it back into the washer. This will cause abnormal noise and damage to the product.



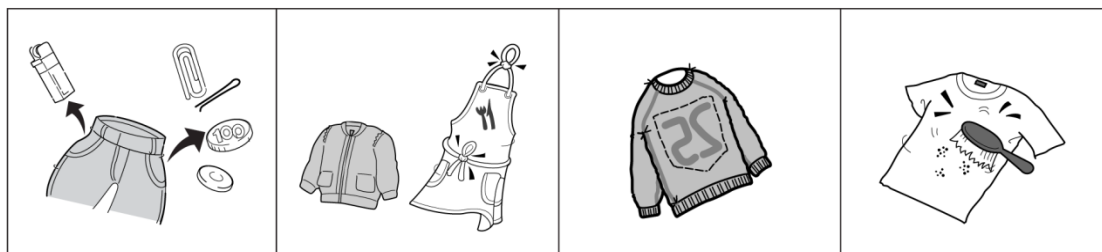
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## How to use

To obtain the best washing results, you must operate your washer properly. This section gives you this important information.

### Preparing clothes for washing

- Close zippers, snaps, and hooks to avoid snagging other items.
- Remove pin, buckles, and other hard objects to avoid scratching the washer interior.
- Empty pockets and pull them inside out.
- Turn down cuffs and turn synthetic knits inside out to avoid pilling.
- Reverse textiles such as pants, knitwear, t-shirt and sweat suit
- Tie strings and sashes to avoid tangling.
- Treat spots and stains. (See 'Removing stains' section).
- Follow the washing instructions supplied on the clothing



### Important note

**Faults that emerge due to the penetration of foreign objects will void the manufacturer's guarantee**

- Separate heavily soiled items from lightly soiled ones, even if they would normally be washed together.
- Separate dark colours from light colours, colourfast items from non-colourfast item
- Wash lint producers and lint collectors separately.

### Loading clothes for washing

- Drop items into the washer loosely. Items should move easily through wash water for the best cleaning and wrinkle-free results.
- Load washer properly and select the correct load size setting.
- Overloading and selecting a setting too small for the wash load can :
  - Cause poor cleaning
  - Increase wrinkling
  - Create excessive lint
  - Wear out items faster (because of pilling)

Mix large and small items in each load. Load evenly to maintain washer balance. An unbalanced load can make the washer vibrate during spin.

## How to use

- Reduce wash time when using a small load size setting. A load with only a few small items needs less wash time.
- Use a large load size setting to reduce wrinkling with permanent press clothes and some synthetic knits. These items should have more room to move in the water than heavy items. (towels, jeans).
- Ensure that no laundry is caught between the cover and below the seal when closing the door of your machine.
- When closing the door, push the door of your machine until you hear the locking sound – this indicates the door is fully closed.
- Close the door of your machine properly; otherwise your machine will not start the washing operation

### **Important note:**

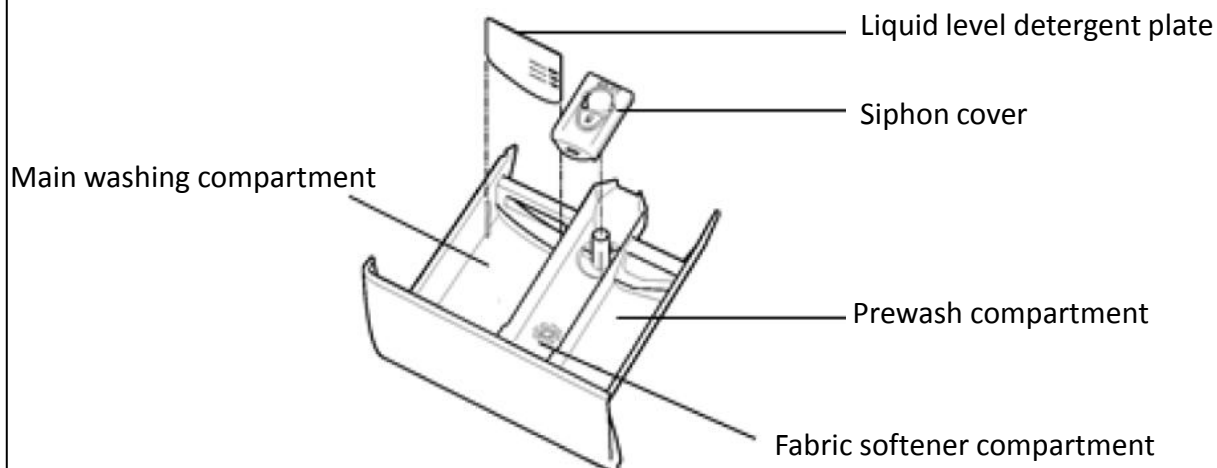
**Maximum loading capacity may vary based on the laundry type you wash, degree of contamination and the programme you have chosen. Do not exceed maximum dry loading capacity indicated in the programme table for washing programmes. The following table of laundry weights should be used as an indication of what you are loading into the machine:**

<b>Laundry type</b>	<b>Weight (Kg)</b>
Towel	0.2
Linen	0.5
Bathrobe	1.2
Duvet/quilt cover	0.7
Pillow case	0.2
Underwear	0.1
Tablecloth	0.25

## How to use

### Adding detergent

- Please use only the powder detergent for the front loader washing machine.
- Please use the correct amount of detergent in conformity with the instruction of the detergent manufacturer.
- Using a large amount of detergent, more than the recommended amount, can cause lots of soapsuds and will overload to the motor. In addition, this will deteriorate the washing and rinse performance.

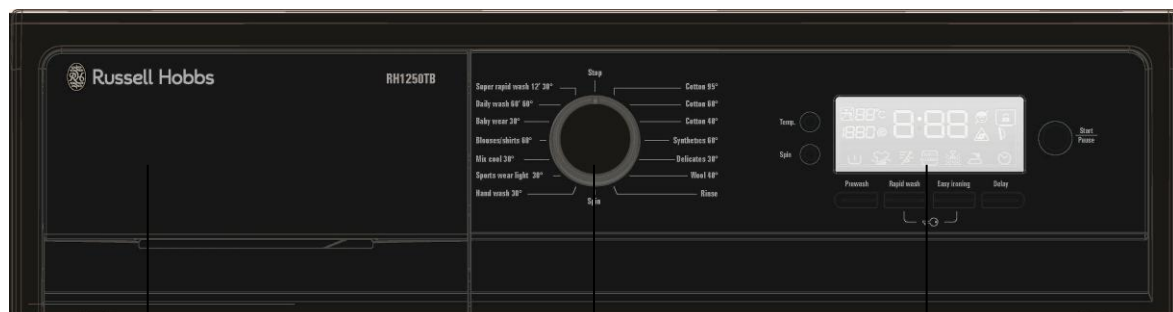


### Adding fabric softener

- If desired, add measured liquid fabric softener to the softener inlet.
- Pour liquid fabric softener into the dispenser using the amount recommended on the packaging of the fabric softener.
- Do not exceed the maximum fill line.
- Overfilling can cause early dispensing of the fabric softener which could stain clothes.
- Do not open the detergent case when water is supplied.
- Avoid pouring fabric softener directly on the clothes.

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## How to use



Detergent drawer

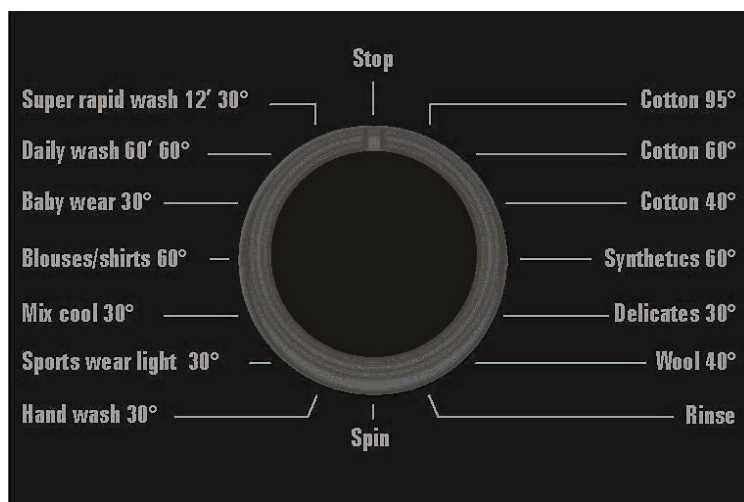
Program dial

Electronic display & auxiliary function

Select the required washing programme by rotating the programme dial in either direction (clockwise or anti-clockwise). Ensure that the programme dial is aligned with the required programme.

Once the correct program with the correct temperature and spin speed has been selected, and the door is closed. Press the Start/pause auxiliary button and the washing machine will start.

If you want to cancel/reset a programme after it has started, press the Start/pause button, turn the programme dial to the stop. Wait while the display goes out and you can then select a different programme. Once a new programme is selected the product will discharge the water from the old programme. When this is completed press the Start/pause button and the new programme will start.



## How to use

The electronic display will detail the below information when a programme is selected, during a programme and after a programme has finished:

1. Water temperature.
2. Spin speed.
3. Washing time of the programme selected (it will show the time remaining once the programme is started).
4. Additional functions you have selected .
5. Whether the door of your machine is locked or not.
6. Fault symbols on the display when a fault occurs on your machine .
7. Notify you of the completion of the washing programme by displaying the text “END”.



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## How to use

### Before Use

- Plug the machine
- Ensure the inlet hose is connected correct and turn the inlet valve from its closed position to the open position.
- Check that the drainage pipe is connected correctly.
- Open the machine door.
- Place your laundry in your machine.
- Push the door of your machine until hearing the locking sound.
- Select the program you require.
- Press/select any of the auxiliary functions that are required and if applicable to the programme\*
- Put detergent and softener in the detergent drawer, (if required).
- Press the Start/pause button

### First Wash

**Before using the machine for laundry, ensure you run the machine on a cycle of 95°C, with detergent and without laundry.**

### \*Auxiliary Functions

- Before starting the programme, you can select an additional function if you so wish.
- Press on the button of the additional function you wish to select.
- If the additional function symbol on the electronic display flashes continuously, the function you have selected will be activated.
- If additional function symbol on electronic display **blinks**, the function you have selected will not be activated.
- If an additional function fails to activate, this is because not all additional functions are available with all programmes.

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## How to use

### Half Load Detection

- Your machine features a half-load detection system. If you put laundry into the machine that is approximately half or less than half of the maximum laundry capacity stated for your machine.
- It will run so as to save washing time, water consumption and energy in certain programmes, (Cotton 95°, Cotton 60°, Cotton 40°).
- When the half-load function is active, the machine can complete the programme you have set in a shorter time.

### Twinjet system

- Water and detergent from your machine will be circulated with 2 water injection mechanisms.
- Circulated water will be injected over your washing which allows a better washing performance.
- The twin jet system will allow you to wash a higher amount of laundry in a shorter time, which will mean less water and electricity is consumed.

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## Washing procedure & program selection

**Programme table**

PROGRAMME & PROGRAMME TEMPERATURE (°C)	PROGRAMME DURATION (MIN.)	MAXIMUM AMOUNT OF DRY LAUNDRY (kg)	LAUNDRY TYPE
COTTON 95°	03:12	6	Very dirty cotton and flax textiles. (Underwear, linen, tablecloth(s), towel(s) (maximum 4 kg), bedclothes, etc.
COTTON 60°	03:20	6	Normal dirty cotton and flax textiles. (Underwear, linen, tablecloth(s), towel(s) (maximum 4 kg), bedclothes, etc.
COTTON 40°	03:04	6	Normal dirty colour and flax textiles.
SYNTHETICS 60°	01:45	3.5	Very dirty synthetic or synthetic-mixed textiles. (Nylon socks, shirts, blouses, synthetic-including trousers etc.)
DELICATES 30°	01:30	2.5	Less dirty silk-mixed laundries with machine wash labels
WOOL 40°	01:16	2.5	Woollen laundries with machine wash labels (PLEASE CHECK EACH INDIVIDUAL CLOTHING ITEM'S LABEL – ADJUST TEMPERATURE IF NECESSARY).
RINSE	00:45	7	If you want to additionally rinse your laundry after a program has finished, you can use this programme for any kind of laundries.
SPIN	00:15	7	If you want to additionally wring your laundry after a program has finished, you can use this programme for any kind of laundries.
HAND WASH 30°	01:32	2.5	Sensitive and woollen laundries with non-machine wash labels, that are recommended to be washed by hand.
SPORTSWEAR LIGHT 30°	01:15	3.5	Sportswear items which are mainly made of special fibers, (in particular a synthetic kind), that the washing label recommends that they should be washed sensitively under a low temperature. In that way, the speciality of sportswear textile, badges, wording, etc should be protect during the washing process.
MIX COOL 30°	01:30	3.5	Suitable for mixed items of laundry made of cotton and easy-care fabrics sensitive to heat. The program temperature and mechanical agitation is designed to be appropriate to both normal dirty cotton, flax and synthetic based laundry.
SHIRTS/BLOUSES 60°	01:58	3.5	You can use this program to wash shirts made from cotton, synthetic and synthetic blended fabrics which need to be washed on a lower temperature than synthetics, and gentler than cottons.
BABY WEAR 50°	02:05	5	Baby clothes are delicate and baby skin is really reflective to detergent, this program has an extra rinse with heating which purifies laundry from detergent. Although program has heating step in the main wash, it also applies heating during rinses and it helps to get rid of stains, odors and some microorganisms.
DAILY 60° 60'	01:00	3	You can wash your dirty cotton, colour and flax textiles at 60°C in 60 minutes
SUPER RAPID 30° 12'	00:12	2	You can wash your dirty cotton, colour and flax textiles in 15 minutes.

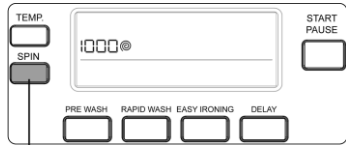
Note: You can open the door of your machine 2 minutes after the completion of washing operation. (The duration of 2 minutes required to open the door of your machine is not included in the washing period).

## Washing procedure & program selection

### Auxiliary functions

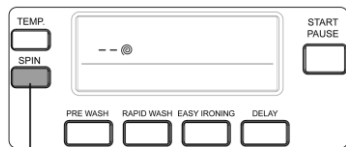
#### Spin speed

You can set the spin speed for your laundry via the spin speed button.



When you select a new programme, the maximum spin speed of the programme you have selected will be shown on the electronic display.

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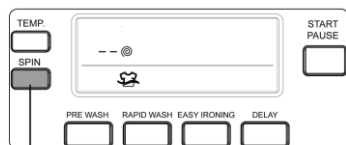


You can gradually reduce the spin speed by pressing the spin speed button. The spin function of the program can be cancelled by pressing the spin speed button until (--) spin symbols are shown on the electronic display.

1

If you have missed the required spin speed, you can return to the intended spin speed by continuously pressing the spin setting button until the required spin speed is shown on the display.

To minimise creasing, use the additional rinse function.



In programmes where the rinse function is applicable, it can be activated by pressing the spin speed setting button one more time after the cancel (--) spin symbol is shown on the electronic display. The soaking function is activated when the symbol flashes on electronic display.

1

If the extra rinse function is selected, your laundry will be soaked in the last rinsing water. When your machine soaks your laundry in the last rinsing water, symbol will blink on electronic display. To remove laundry, press the “Start / Pause” button. Your machine will empty the remaining water and finish the programme without spinning.

To spin your laundry

- You can select the spin speed by using the spin speed button when your machine is soaking your laundry in the last rinsing water.

## Washing procedure & program selection

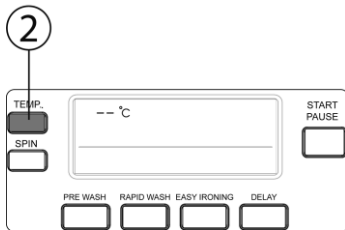
- Press the Start/pause button, turn the programme dial to 'Stop', select the spin programme on the programme dial. You can then to reduce the spin speed by pressing the spin speed button.
- You can start your machine by pressing on Start/pause button. Your machine will finish the programme after spinning your laundry at the speed you have selected.

### Temperature

You can select the washing water temperature with the temperature adjustment button.



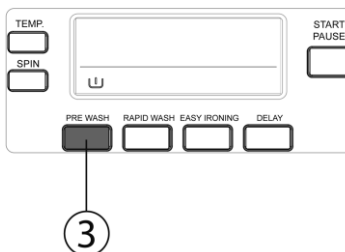
When you select a new programme, the maximum temperature is shown on the electronic display.



You can gradually decrease the washing water temperature between the maximum temperature and cold washing (--) by pressing the temperature button.

If you have missed the washing water temperature you wanted, you can return to the intended temperature by continuously pressing the temperature button until the required temperature is shown on the display.

### Pre Wash



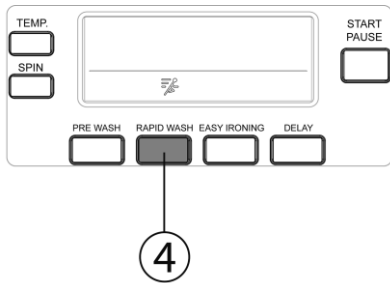
You can give your very dirty laundry a prewash prior to the main wash by using this additional function. When using this function, you should put detergent in the prewash compartment of the detergent drawer.


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## Washing procedure & program selection

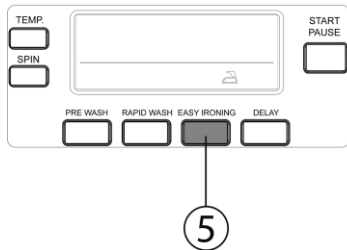
### Rapid wash

You can select the washing water temperature with the temperature adjustment button.



If you put laundry in that is only equivalent to half or less than half of the laundry capacity of the washing programme you have selected in your machine. The machine will automatically detect this due to the 'Half-load' detection system, and the programme you have selected will wash your laundry in a shorter time (consuming less energy and water). If your machine detects a half load, the symbol  will automatically flash on the electronic display. To cancel it, press the rapid wash button once. However, the rapid wash function cannot be selected if you have selected the main rapid wash programme with the programme dial.

### Easy Iron

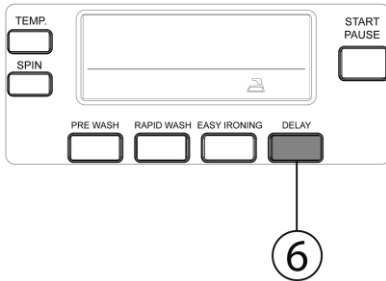


Your laundry will be less creased if the easy ironing function is pressed/selected.

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## Washing procedure & program selection

### Delay



By using this function, you can delay the start of your washing programme between 30 minutes and 23 hours

To use the delay timer function:

- Press the time delay button once
- "0.5h" will appear on the display.
- Press the delay button until the time of which you want the washing programme to be delayed by is shown on the electronic display
- To activate the time delay of the programme you have selected, you should press the "Start/Pause" button and the time delay will start to count down.

The time Intervals of the delay timer are 30 minutes for the first 2 hours, thereafter it is 1 hour.

If you have missed the time delay you required, you can go back to the time desired by continuously pressing the delay button until the required time is shown on the display.

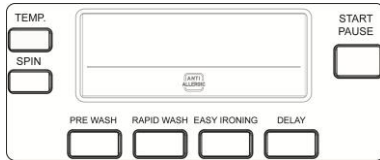
If you want to cancel the delay timer, you need to press and hold the delay timer button for 2 – 4 seconds.

To run the delay timer function, your machine needs to be operated by pressing on Start/Pause button. As soon as you start your machine, the countdown process will start on the electronic display and is based on the delay period you have selected.

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## Washing procedure & program selection

### Anti allergy

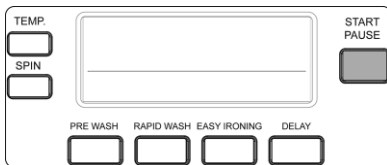


In the programmes where this function is active, your machine will perform an extra rinsing operation on your laundry prior to the last rinsing operation

### Note

The anti-Allergy function is selected automatically only in Baby wear programme.

### Start/pause



By pressing the Start/pause button, you may start the programme you have selected or suspend a running programme. If you pause a cycle, the electronic display will flash.

When you start your machine, the following symbols for the programmes you have selected will be available on the electronic display.

1. Water temperature.
2. Spin speed.
3. Washing time of the programme selected (it will show the time remaining once the programme is started).
4. Additional functions you have selected .
5. Whether the door of your machine is locked or not.
6. Fault symbols on the display when a fault occurs on your machine.

### Note:

The flashing open door symbol on the electronic display will go off and the symbol for a locked door will flash for approximately 1 minute after you start your machine by pressing the Start/pause button



Open



Closed

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## Washing procedure & program selection

### Adding/Removing Laundry


If you want to add or remove laundry when your machine is running:

- Press the Start/pause button to put the machine in to pause mode.



- After a while, the symbol  will be shown on the electronic display and this means that the door of your machine can now be opened.



- When you see the symbol  appears on the electronic display, you can either add or remove laundry after opening the machine door.

### Important Note

If symbol  blinks on the electronic display, it means that you cannot add or remove laundry as the cycle has started.

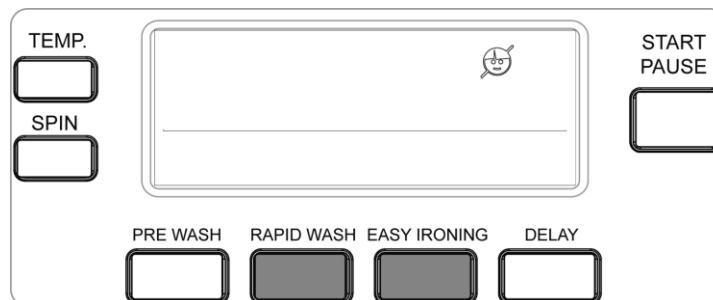
- When you have added or removed the laundry, close the door of your machine and press on Start/Pause button.
- Your machine will continue to wash after locking the door of your machine.

- The symbol  will flash on the electronic display.






### Child Lock

A child lock prevents the interruption of a cycle when buttons are pressed and the dial is turned. The Child lock will be activated when both the rapid wash and easy iron buttons are pressed at the same time for 3 seconds or longer.



## Washing procedure & program selection

- The symbol  will flash on the electronic display when the child lock is activated.
- If any button is pressed while the child lock is active, the symbol  will blink on the electronic display.
- When any of the programmes are running and the child lock is active, if another programme is selected after programme dial is switched to the Stop position, the programme already running will continue.
- To deactivate the Child Lock, both the rapid wash and easy iron functions should be pressed at the same time for 3 seconds or longer. When Child Lock is deactivated symbol  on the electronic display will go off.

### Cancelling a Programme

If you want to cancel any programme running:

- Press the Start/pause button
- Turn the programme dial to Stop.
- Your machine will stop the washing operation and the programme will be cancelled.
- To get rid of the water accumulated in the machine, turn the programme dial to any programme.
- Your machine will perform the necessary discharge operation and cancel the programme.
- You can restart your machine by selecting a new programme and pressing the Start/pause button.

### Programme End


- Your machine will stop by itself as soon as the programme you have selected finishes.
- The text “END” will flash on the electronic display.



### Note

Within 2 minutes of the programme finishing, your machine will remove the “End” text from the electronic display to save energy. It will re-flash when any of the additional function buttons are pressed.




- If you see that the symbol  indicating that the door can be opened flashes on the electronic display, you can open the door of your machine and remove the laundry.

## Washing procedure & program selection

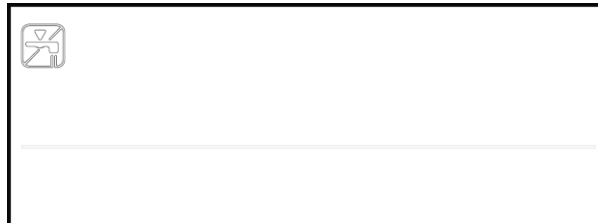
- Leave the door of your machine open to allow the inner part of your machine to dry after removing your laundry.
- Switch the programme dial to Stop.
- Unplug your machine.
- Turn the water faucet off.

### Warning Symbols

#### Water cut off / Low Mains Pressure


If the symbol  flashes on the electronic display:

- The water supply may be closed.
- Mains water may be cut-off. If so, switch the programme dial to the Stop position. You can select a programme and run your machine after the mains water is flowing again.
- Mains water pressure may be low.
- Water inlet hose may be twisted.
- Water inlet hose may be clogged. Clean water inlet hose filters. (\*)
- Valve inlet filter may be clogged. Clean the valve inlet filters. (\*)

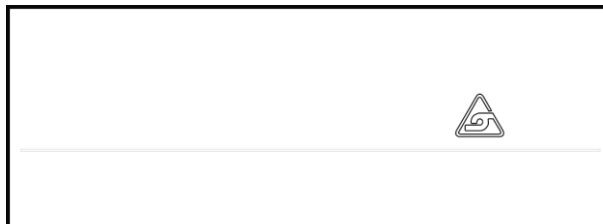


(\*) See the chapter regarding maintenance and cleaning of your machine.

#### Blocked pump filter

If the symbol  flashes on the electronic display:

- The pump filter may be clogged.
- The discharging hose may be clogged or twisted.



## Washing procedure & program selection

### Error Messages

Your machine is equipped with systems that continually self-check during washing operations and then take the necessary precautions and warn you in case of any breakdown.

Trouble code	Possible fault	What to do
E01	The door of your machine is left open.	Close the machine door. If your machine persists to indicate fault, turn off your machine, unplug it and contact the nearest authorised service immediately.
E03	Pump is faulty or pump filter is clogged or electrical connection of the pump is faulty.	Clean the pump filter. If the problem persists, contact the nearest authorised service. (*)
E04	Your machine has an excessive amount of water.	Your machine will discharge water by itself. After the discharging operation, turn off your machine and unplug it. Turn off your faucet and contact the nearest authorised service.

(\*) See the chapter regarding maintenance and cleaning of your machine.

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## Maintenance

The correct care of your washer can extend its life. This section explains how to care for your washer properly and safely.

- When cleaning your machine, ensure that the machine is unplugged and the water supply is closed off.

### Cleaning your Washing Machine

#### Exterior

- Wipe up detergent, bleach, and other spills with a soft, damp cloth or sponge as and when they occur.
- Occasionally wipe the outside of the washer to keep it looking like new.

#### Interior

- Clean interior with 250ml of chlorine bleach mixed with 500ml of detergent. Run washer through a complete cycle. Repeat this process if necessary.

#### Important note

- **Do not put sharp or metal object in your washer, or they can damage the finish. Check all pockets for pins, clips, money, bolts, nuts, etc.**
- **Do not lay these objects in your washer after emptying pockets.**

### Winter storage or moving care

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If you store or move your washer during freezing weather, winterize it.

#### To winterize washer

- Turn off water faucet.
- Disconnect and drain water inlet hoses.
- Run washer on a drain and spin setting (see page 10) for 1 minute.
- Unplug the power supply cord.

#### To use washer again

- Flush water pipes and hoses.
- Reconnect water inlet hoses.
- Turn on water faucet.
- Reconnect power supply cord.

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## Maintenance

### Non-use or vacation care

Operate your washer only when you are at home.

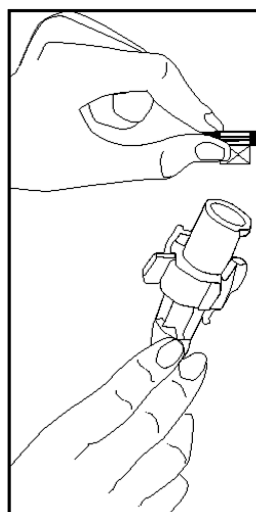
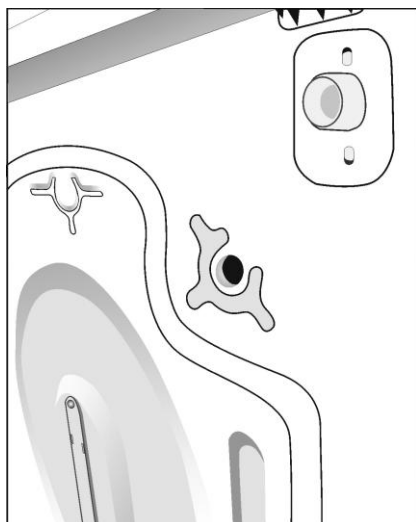
If you are on vacation or don't use your washer for an extended period of time, you should:

- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supplier to the washer.

This helps avoid accidental flooding (due to a water pressure surge) while you are away.

### Cleaning the water inlet filter

- Filters are used to avoid dirt and foreign substances in the water from entering the machine. These are on the tap and on the ends of water valves along the water inlet hose of your machine.
- If your machine cannot take sufficient amounts of water despite the tap being open, these filters should be cleaned.
- Detach the water inlet hoses.
- Remove the filters on water inlet valves using pliers and then clean it with a brush in water.
- Disassemble the filters on the tap end of the water inlet hoses manually and clean it.
- Having the filters cleaned, you can fit them in the same way reversely.
- **Filters of water inlet valves may be clogged due to a contaminated water tap, lack of necessary maintenance or valves may be broken. Which will cause water to leak into your machine continuously. Breakdowns or faults that may arise because of these reasons are not covered under manufacturer's guarantee.**



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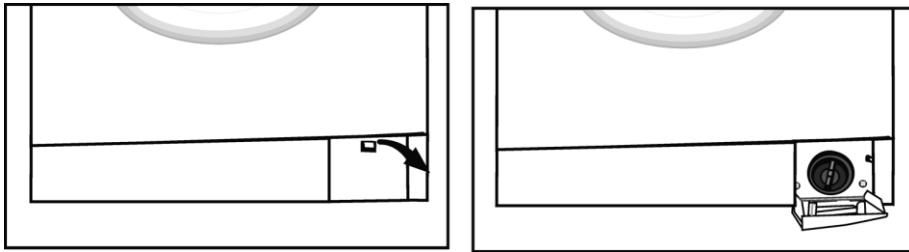
## Maintenance

### Cleaning the drain filter

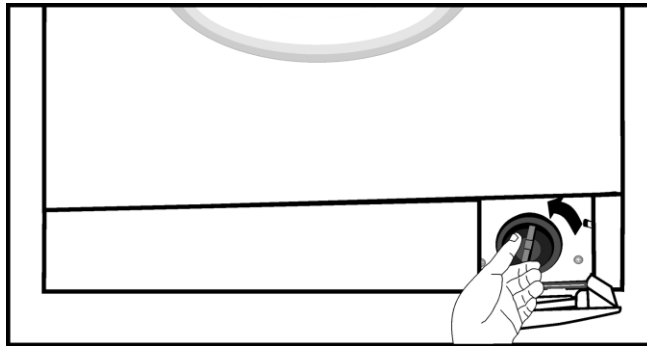
- This drain filter is used to screen foreign objects such as threads, coins, pins, buttons etc.
- If the drain filter is not cleaned regularly (after every 10 times of use), a drain problem could be caused.
- Depress the lug downwardly to uncover the pump section of the toe board and pull it towards yourself and extract it.

### CAUTION

**Be careful when draining if the water is hot.**



- Before opening the filter cover, place a towel on the ground immediately in front of the filter hole to soak up remaining water.



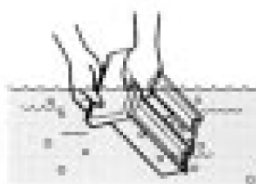
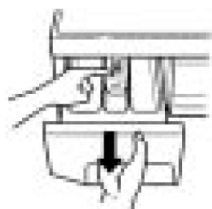
- Loosen the filter cover in and allow water to flow out.
- Clean the foreign objects present in the filter.
- Check whether the pump rotates with your hands.
- After cleaning the filter, fit the filter cover by rotating it clockwise.
- Fit the pump section of the toe board.
- Remember that water will leak if you do not fit the filter cover properly.

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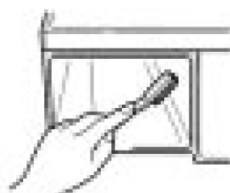
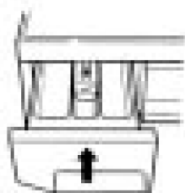
## Maintenance

### Cleaning the detergent case

- After a while detergent and fabric softeners leave a deposit in the case;
- It should be cleaned from time to time with a jet of running water. If necessary it can be removed completely from the machine by pressing the catch downwards and by pulling it out.
- To facilitate cleaning, the upper part of the fabric softener compartment can be removed.



- Detergent can also accumulate inside the recess which should be cleaned occasionally with a brush.
- Once you have finished cleaning, replace the case and run a rinse cycle without laundry.



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## Removing stains

Stained, heavily-soiled, or greasy items may need to be prewashed or soaked for best results. Soaking helps remove protein-type stains like blood, milk or grass. Prewashing helps loosen soil before washing.

### Stain removal rules

- Use warm water for soaking or prewashing stained laundry. Hot water can set stains.
- Most stains are easier to remove when they are fresh.
- Before treating any stain, find out what kind of stain it is, how old the stain is, what kind of fabric it is, and whether the fabric is colourfast (Check the care label).
- Washing and drying can set some stains.
- Start with cold or warm water. Hot water can set some stains.
- When bleach is recommended, use a bleach that is safe for the fabric.
- Put the stained area face down on a paper towel or white cloth. Apply the stain remover to the back of the stain. This forces the stain off fabric instead of through it.

### Stain removal guide

STAIN	TO REMOVE
Blood	Rinse immediately in COLD water. If stain remains, soak in cold water with an enzyme prewash.
Chewing gum	Use ice in plastic bag to harden the gum. Scrape off what you can and the sponge with white spirits.
Cocoa, Chocolate	Sponge with COLD water and soak in an enzyme prewash. If stains persist, rub in a little detergent and rinse in cold water.
Coffee	Blot up quickly and rinse out in COLD water. Rub in a little detergent and wash in the maximum temperature allowed for the fabric type.
Cream/Milk Ice cream	Rinse in COLD water and wash normally. If stain is still apparent, sponge with white spirits.
Deodorant	Rub affected area with white vinegar and then rinse out in COLD water. Sponge with white spirits. Treat stiffened areas with enzyme prewash.
Egg	Soak in a COLD enzyme prewash, rinse and wash normally.
Fabric/Softener	Rub affected area with bar soap and wash normally.
Fruit stains	Treat as soon as possible by sponging with COLD water. Rub a little detergent on the stain and wash normally.
Grass	Sponge with white spirits. Rub in an enzyme prewash and wash as normally.
Grease and oil	Lay the affected area face down on an absorbent cloth and work from the back. Sponge with white spirits or dry cleaning fluid. Wash normally.
Iron or rust	Apply lemon juice and salt and place in the sun. Wash normally.
Lipstick	Sponge with white methylated spirits and wash normally.
Mildew	Wash in WARM water and detergent. Moisten area with lemon juice, dry in the sun and wash normally. If stain persists and the fabric allows, use a bleach.
Mud	Brush off any dry mud. Rinse in cold water. If stain persists rub in a little detergent and wash normally.
Paint-oil based	Scrape off any fresh paint and sponge with a non flammable dry cleaning fluid and wash normally.
Paint-water based	Treat while still wet, rinse in WARM water and wash normally.
Scorch marks	Dampen a cloth with hydrogen peroxide, lay it over the affected area and press with a fairly hot iron.

## Trouble shooting

- All repairs to your machine should be carried out by a qualified engineer or by an appointed engineer from Product Care, **(0845 208 8750)**.
- Before contacting a qualified engineer or Product Care, please see if the problem your machine has developed can be solved with the help of the below:

Fault	Possible cause	Removing methods
Your machine does not discharge water.	Discharging hose is clogged or twisted.	Check the discharging hose, then either clean or untwist.
	Pump filter clogged.	Clean the pump filter.
	Laundry settled in the machine unevenly.	Spread your laundry in the machine evenly.
Your machine vibrates.	The feet of your machine have not been adjusted.	Adjust the feet on your machine.
	Transportation screws have not been removed	Remove transportation screws
	Less amount of laundry in the appliance.	This will not block operation of your machine.
	Your machine is overloaded with laundry or laundry settled unevenly.	Do not put in laundry more than the amount recommended and settle the laundry in the machine evenly.
	Your machine rests on a hard surface.	Prevent your machine from resting on hard surfaces.
Your machine does not start.	It is not plugged in.	Plug machine in.
	Fuse blown.	Replace the fuse.
	Electricity cut-off.	Check mains power.
	Start/pause button not pressed.	Press on start/pause button.
	Programme dial 'stop' position.	Switch the programme dial to the desired position.
	The machine door is not completely closed.	Close the machine door.
Your machine does not intake water.	Water tap is turned off.	Turn your faucet on.
	Water inlet hose may be twisted.	Check water inlet hose and untwist.
	Water inlet hose clogged.	Clean water inlet hose filters.
	Valve inlet filter clogged.	Clean the valve inlet filters.
	The machine door is not completely closed.	Close the machine door.

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## Trouble shooting

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Fault	Possible cause	Removing methods
Excessive foam is formed in the detergent drawer.	Excessive amount of detergent used.	Press the Start/pause button. To eliminate foam formation, mix a spoon of softener with half litre of water, and pour the mixture in the detergent drawer. After 5-10 minutes, press the Start/pause button again. For next washing operation, use the correct amount of detergent.
	Wrong detergent used.	Use detergents produced only for automatic washing machines.
Unsatisfactory washing result.	The dirtiness of your laundry does not match the programme you have chosen.	Select the programme appropriate for correct dirtiness of your laundry. (see programme table)
	Amount of detergent used insufficient.	Adjust the amount of detergent based on the dirt level of your laundry.
	Your machine is overloaded with laundry	Load your machine with laundry, amount of which should not exceed maximum laundry capacity

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## Specification

### Specification

Model	RH1250TB
Dimension (mm)	(H)845 X (W)597 X (D) 527
Maximum mass of dry close (kg)	7.0
Unit Weight (kg)	71.5 (Net) / 74.5 (Gross)
Water pressure (Mpa)	Maximum: 1 Mpa / Minimum: 0.1 Mpa
Spin Speed (RPM)	1200
Operating Water Pressure	0.03MPa ~ 0.8MPa (0.3kgf/cm <sup>2</sup> ~ 8kgf/cm <sup>2</sup> )
Operating voltage / frequency (V/Hz)	(220-240) V ~/50Hz

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## Connection to the mains supply

### **WARNING- THIS APPLIANCE MUST BE EARTHED**

This appliance is designed to operate from a mains supply of AC230V ~ 50HZ.  
Check that the voltage marked on the product corresponds with your supply voltage.

This product is fitted with a 13A plug complying with BS1363.

If this plug is unsuitable or needs to be replaced, please note the following:

Important: The wires in the mains lead are  
Coloured in accordance with the following code:

GREEN/YELLOW - EARTH

BLUE - NEUTRAL

BROWN - LIVE



For UK use only – Plug fitting details (where applicable):

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

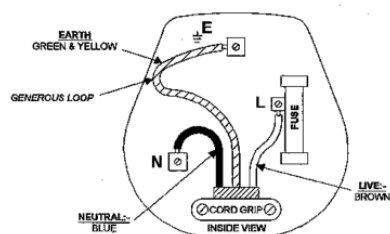
The GREEN/YELLOW wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured GREEN or GREEN/YELLOW.

The BLUE wire is the NEUTRAL and must be connected to the terminal marked with the letter N or coloured BLACK.

The BROWN wire is the LIVE wire and must be connected To the terminal marked with the letter L or coloured RED.

Always ensure that the plug cord grip is fastened correctly.

If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.



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## Spare parts

Spare parts	Contact details
Detergent drawer	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Door	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Door seal	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Adjustable leg(s)	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Inlet hose	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Plastic caps	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Pump	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Motor	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
PCB	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750
Other	Available at <a href="http://www.productcareuk.com">www.productcareuk.com</a> or call 0845 208 8750

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For Customer Services & Spare Parts  
please call

**0845 208 8750**

Opening times: Monday - Friday  
8am – 6pm & Saturday 9am – 1pm

or visit us at

**[www.productcareuk.com](http://www.productcareuk.com)**

Revision 1



This symbol is known as the 'Crossed-out wheellie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to make sure the success of these schemes and for the protection of the environment. For your nearest disposal facility, visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or ask in store for details.

We reserve the right due to possible changes to design to alter the instruction manual without prior notice.

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